



OTENTIC LOGISTICS:

Automated invoice processing



40 hour

savings per week on invoice processing

COMPANY PROFILE

Otentic Logistics is a storage and logistics specialist with a focus on the storage of food, feed, chemical, pharmaceutical and organic products. Its storage facilities provide the perfect environment for safeguarding the quality of goods. The company also supports organisations in managing their product flows. This is done by coordinating the entire process from planning to execution. Otentic Logistics is strategically located in Oosterhout in West-Brabant. This gives the organisation a direct water connection to the ports of Rotterdam, Zeeland and Antwerp. Otentic Logistics also has a direct connection to the logistics hub of Moerdijk and the European hinterland.

CHALLENGE

Every year, Otentic Logistics receives 20,000 to 30,000 purchase invoices in PDF format from subcontractors. A team of employees used to process all of these invoices manually one by one. Managing Director Chris Doodewaard explains, "We printed out all purchase invoices and sorted them sequentially. The invoice amount was then compared to the agreed amount in our Warehouse Management System (WMS). Finally, we manually processed the purchase invoices in our KING accounting system. For years, we talked about there having to be a smarter way to do this. But many of the available solutions were just too complex and expensive for us. We were looking for a simple and user-friendly solution."



The entire invoice processing process is digital and automated.

Chris Doodewaard, Managing Director at Otentic Logistics



SOLUTION

Chris' contact at Ricoh then told him about DocuWare, a document management system that enables automated invoice processing. Ricoh integrated DocuWare as a link between the WMS and KING systems. Chris explains how this works. "With DocuWare, we can digitally read purchase invoices, match the information to the invoice details in the WMS and then enter them into KING. When an invoice is received from a new creditor, we only have to define the fields to be read once. DocuWare then automatically recognises the creditor from that point on. Does the invoice amount tally with the amount in the WMS? If so, DocuWare enters the invoice directly for payment. We only need to look at any exceptions."

RESULT

Chris looks back on a successful project. "We actually save 40 hours a week on invoice processing. We now have a lot more time for priority tasks. Our employees have even said that they would like to use DocuWare for more processes. So, that is exactly what we are working on right now, thanks to the broad applicability of DocuWare. We now also want to streamline the processing of VAT forms, consignment notes and customer orders. We are particularly pleased about how easy it is to work with Ricoh," says Chris. "Our contact at Ricoh listens to our needs and really understands our business. So, we're looking forward to working together with Ricoh to streamline even more processes."

ABOUT RICOH

Ricoh is empowering digital workplaces using innovative technologies and services that enable individuals to work smarter from anywhere. With cultivated knowledge and organisational capabilities nurtured over its 85 year history, Ricoh is a leading provider of digital services, information management, and print and imaging solutions designed to support digital transformation and optimise business performance. Headquartered in Tokyo, Ricoh Group has major operations throughout the world and its products and services now reach customers in approximately 200 countries and regions. In the financial year ended March 2022, Ricoh Group had worldwide sales of 1,758 billion yen (approx. 14.5 billion USD).

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